# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey

# **Key Indicator - 2.7.1**

# **Under Criterion II of Teaching – Learning and Evaluation**

#### **Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please	conf	irm this	is the first	and only t	ime yo	u ansv	ver this survey.	
	a)	Yes		b) No		l		
B) Age:			C) College	Name:				
D) Gende	er:	a) Fema	ale 🗆 b) l	Male		c) T	ransgender	
a)	Bach	1 0	m are you  b) I  e) 0	Master's	iow?	)	c) MPhil	
a)	Arts	ct area a	,	rently pursi Commerce e) Oth			c) Science	

# Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

# Criterion II - Teaching-Learning and Evaluation

# **Student Satisfaction Survey on Teaching Learning Process**

Following are questions for online student satisfaction survey regarding teaching learning process.

I.	How much of the syllabus was covered in the class?
	4 - 85 to 100%
	3 - 70 to 84%
	2 - 55 to 69%
	1–30 to 54%
	0 -Below 30%

- 2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 Satisfactorily
  - 2 Poorly
  - 1 Indifferently
  - 0 Won't teach at all
- 3. How well were the teachers able to communicate?
  - 4 Always effective
  - 3 Sometimes effective
  - 2 Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 Very good
  - 2 Good
  - 1 Fair
  - 0– Poor

- 5. Fairness of the internal evaluation process by the teachers. 4 Always fair
  - 3 Usually fair
  - 2 Sometimes unfair
  - 2 Sometimes unfair 1 – Usually unfair
  - 0– Unfair
- 6. Was your performance in assignments discussed with you?
  - 4 Every time
  - 3 Usually
  - 2 Occasionally/Sometimes
  - 1 Rarely
  - 0– Never
- 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
  - 4-Regularly
  - 3 Often
  - 2 Sometimes
  - 1 Rarely
  - 0-Never
- 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
  - 4-Significantly
  - 3 Very well
  - 2 Moderately
  - 1 Marginally
  - 0- Not at all
- 9. The institution provides multiple opportunities to learn and grow.
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0- Strongly disagree

- 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
  - 4 -Every time
  - 3 Usually
  - 2– Occasionally/Sometimes
  - 1 Rarely
  - 0– Never
- 11. Your mentor does a necessary follow-up with an assigned task to you.
  - 4 -Every time
  - 3 Usually
  - 2 Occasionally/Sometimes
  - 1 Rarely
  - 0 I don't have a mentor
- 12. The teachers illustrate the concepts through examples and applications.
  - 4 -Every time
  - 3 Usually
  - 2 Occasionally/Sometimes
  - 1–Rarely
  - 0 Never
- 13. The teachers identify your strengths and encourage you with providing right level of challenges.
  - 4 Fully
  - 3 Reasonably
  - 2 Partially
  - 1 Slightly
  - 0- Unable to
- 14. Teachers are able to identify your weaknesses and help you to overcome them.
  - 4 Every time
  - 3 Usually
  - 2 Occasionally/Sometimes
  - 1 Rarely
  - 0 Never

- 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 17. Teachers encourage you to participate in extracurricular activities.
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90%
  - 3 70 89%
  - 2 50 69%
  - 1 30 49%
  - 0 Below 29%

20. The overall quality of teaching-learning process in your institute is very good.  4 –Strongly agree  3 – Agree  2 – Neutral  1 – Disagree  0 – Strongly disagree	
21. Give three observation / suggestions to improve the overall teaching – learning exin your institution.	kperience
a)	
b)	

c)

#### Rashtriya Shikshan Prasarak Mandal Beed, Dist. Beed.

# Lokmanya Tilak Mahavidyalaya, Wadwani

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#### NAAC Accredited B Grade

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#### Analysis & Action Taken on Student Satisfaction Survey 2023-24

The College IQAC conducted Students Satisfaction Survey by providing questionere. The suggestions and ideas which were communicated by students, kept in IQAC meeting. The feedback were reviewed by IQAC committee and decided to take necessary action on the same. The students gave their suggestion to make the institution a better learning place. The IQAC discussed student satisfaction survey received from the students and decided to work on the suggestions given by the students. Students and experts are allowed to interact. All suggestions are communicated to all teaching and nonteaching staff and they are asked to take more efforts for students' overall development.

# Suggestions given by students to improve the overall teaching – learning experience in college

- Organize Promote some personality development programmes
- Arrange more Guest lecture regarding syllabus.
- The is need of vocational courses
- some online courses should be started
- There must be the facility for modern Sports Gym
- Students Representative should be active in college
- Provide placement activities in college
- Meetings and guest lectures must have the Regular time Not at the same time of lectures
- Take extra lectures of competitive examination
- Teacher should provide more notes to student.
- Educational tour should be arranged,
- Increase the number of ICT classrooms.

## Action Taken by college on Student Satisfaction Survey 2023-24

- The IQAC organized NEP-2020 Awareness and Implementation Workshop for students, teachers and supporting staff.
- The IQAC and the Department of Physics jointly organized a Regional level Workshop on the topic Magnetic Therapy for Healthcare.
- The IQAC and the Competitive Examination Cell jointly organized a expert lecture on the topic Importance of Marathi Language and Grammar in state level competitive examination
- The IQAC and the Electoral Literacy Club jointly organized voter awareness rally to imbibe democratic values and voter awareness.
- The College Activity Committee participated in Village Cleanliness Drive with Wadwani Nagar Panchayat.
- Latest Edition books are purchased in the library.
- Maintained hygiene in Ladies room.
- Gym is kept open in two sessions in the morning and evening.
- Most of the teachers are using PPT in teaching Learning Process.
- It was decided to organize tours in the Academic Year 2024 25.
- Personality Development Programs are organized.
- More guest lectures are arranged in the Academic Year.
- Teachers have provided notes more study material to the students.

• Registration for Online courses will be started very soon.

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